



雲端服務 機款

CPAP with Cloud service

包括 Include:

AirSense11 / AirSense10 / AirCurve10 /
AirMini / Prisma Smart Max / SleepStyle

如需下載用機報告，須到SleepWell VIP Page內之「療程服務支援」頁面提交申請。

Please send a request on the "Service Requests" page in the SleepWell VIP page for report download service.



SleepWell
VIP Page



登記指南
User Guide

- 1 登入SleepWell VIP Page並前往「療程服務支援」頁面。
Log into SleepWell VIP Page and visit "Service requests" Page
- 2 按需要選擇索取「電子版」或「實體版」報告。
Choosing "Soft-copy" or "Hard-copy" depends on your needs.
- 3 如選擇「電子版」，您可於遞交申請 2 個工作天後在「我的療程進度（報告下載）」頁面下載您的報告；
Soft-copy: Your reports will be ready in the "Therapy reports" page in SleepWell VIP Page by 2 working days after application;
- 4 如選擇「實體版」，您可於遞交申請 2 個工作天後，預約到長沙灣服務及維修中心領取報告；尊尚計劃會員可選擇郵寄，報告會於 7 個工作天內送達。
Hard-copy: Your reports will be ready by 2 working days after application, please make an appointment in advance to get the report in our Cheung Sha Wan Service Center; Premium members can get the report by post in 7 working days after application.
- 5 為響應環保，如客戶須本公司協助印刷「實體版」用機報告，需要繳付港幣 \$30 印刷費。（尊尚計劃客戶不受此限）
In an effort to be environmentally friendly, a HKD \$30 printing fee applies if customers request a hard-copy therapy report.
(The printing fee is waived for Premium Plan customers.)

免費報告下載配額(每年) Quota for Free report download (Annually)

	基本計劃 Basic	核心計劃 Core / SleepWell 360	尊尚計劃 Premium
實體版 Hard-copy :	\$30 / 次 time	\$30 / 次 time	無限次 Unlimited
電子版 Soft-copy :	2	4	無限次 Unlimited



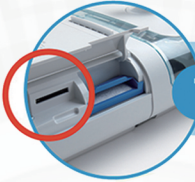
其他機款

Other CPAP

包括 Include:

其他使用SD記憶卡機款

Other CPAP devices with SD memory card



1

從睡眠呼吸機取出SD卡

Take out the SD card from your CPAP

把SD卡插入你電腦的讀卡器內

Insert the SD card into the card reader of your computer

2



3

複製資料夾“P-SERIES”到桌面，再壓縮該資料夾

Copy the folder “P-SERIES” to the desktop and compress it

* 不同機款檔案名稱或有所不同。

* The file name may differ for different CPAP models.

把該已壓縮的資料夾“P-SERIES”加入電郵，備註客戶編號、使用者姓名及聯絡電話號碼，發送至 celki.cs@airliquide.com

Attach the zipped folder “P-SERIES” to the email.

Remark the customer number, user name and

contact phone number and send to celki.cs@airliquide.com

4



5

客戶服務部回覆你的電郵及附上你的報告

Customer service department will reply your email with attachment of your report

為響應環保，如客戶須本公司協助印刷「實體版」用機報告，需要繳付港幣 \$30 印刷費。（尊尚計劃客戶不受此限）

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